



## Nearer to Nature

### Terms and Conditions Community Programs

The Parks and Wildlife Service of the Department of Biodiversity, Conservation and Attractions (DBCA) delivers school and community environmental education programs under the trademarked Nearer to Nature brand. Our programs aim to inspire, conserve, discover and protect Western Australia's unique biodiversity.

Nearer to Nature community school holiday activities are delivered by the Nearer to Nature team and occasionally by the River Guardians team. Programs take place at the Wellington Discovery Centre, RAC Margaret River Nature Park and various other locations around Bunbury and Margaret River.

The below terms and conditions apply to Nearer to Nature community programs. Cancellation due to weather conditions, and health and safety considerations apply to all programs.

#### **Cancellation due to weather conditions**

Nearer to Nature has the right to cancel or modify an activity for any of the following reasons:

- Severe weather warning.
- Hot weather policy if the temperature is over 37 degrees.
- Unforeseen circumstances due to location, staffing or participation limits.
- Bushfire or storm advice from the Department of Biodiversity, Conservation and Attractions – Parks and Wildlife Service and/or Department of Fire and Emergency Services.

If Nearer to Nature cancels an activity, you will receive notification via email and/ or text message either the day before or on the morning of your program. We will do our best to notify you the day before your activity, but in some circumstances, you may not be notified of the cancellation until the day of the activity.

#### **Dress Code**

Dress for the weather as we spend most of the time outdoors. Wear hats, sunscreen, comfortable shoes and bring wet weather gear if needed. We encourage you to bring a water bottle, sunscreen, and insect repellent.

#### **Health and Safety**

Please do not attend if any of your family members are unwell or displaying COVID-19 symptoms for the safety of everyone. Nearer to Nature follows COVID-19 advice from the Western Australian Government. Please note our locations are mostly outdoors and can have uneven terrain, sand, gravel and rocks. Please be aware of your surroundings when attending our activities and prepare appropriately. Contact Nearer to Nature if you would like to know about accessibility at our locations.



## Nearer to Nature

### Terms and Conditions Continued

## School Holiday Programs Individual / Family Bookings

To book the school holiday programs visit the Explore Parks website and follow the booking links:  
<https://exploreparks.dbca.wa.gov.au/get-inspired/school-holiday-activities-south-west>

#### **Cancellations**

1. We understand that there may be circumstances where you may not be able to attend your school holiday booking. Please let us know as soon as you can by emailing [swecoed@dbca.wa.gov.au](mailto:swecoed@dbca.wa.gov.au)
2. If you are unsure who to email for your cancellation, check your confirmation or reminder email.
3. A full refund or credit\* will be provided for cancellations up to 48-hours prior to the activity start time.
4. Cancellations with less than 48 hours notice will not be refunded.
5. Nearer to Nature may need to move the activity to a new location to ensure the safety of participants. All participants will be notified by email or text message.
6. If a cancellation occurs due to unforeseen circumstances, a full refund will be offered to those who cannot participate at the new time or location.

*\*Credits are valid for one year*

#### **Carer Requirements**

All children under the age of sixteen years old must be accompanied by a responsible adult for the duration of the program unless it is a 'DROP OFF' activity.



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## Terms and Conditions Continued

### Drop-off Activity

1. All children under the age of sixteen years old must be accompanied by a responsible adult for the duration of the program if the program is not a 'DROP OFF' activity.
2. Parents must complete a medical form for children registered for a 'DROP OFF' activity. Parents can submit a medical form prior to the event (within booking information) or complete a form on the day of the activity.
3. The child cannot participate in the 'DROP OFF' activity/s without a completed medical form. One medical form is valid for all activities attended in that season.
4. Parents registering children into a 'DROP OFF' activity must sign the presence of the child into the activity and out of the activity on the day. We will not accept a child into the activity without a parent present at the start and end of the activity.

### Participant considerations

If your child has certain requirements that need to be met by our education team to ensure a safe and inclusive experience, please contact Nearer to Nature, or email [swecoed@dbca.wa.gov.au](mailto:swecoed@dbca.wa.gov.au) before the activity.